



Element 2 - QMS Policy

DWQMS Operational Plan
Rev. 2.02 (June 2025)

The Municipality of West Grey (Owner) utilizes the services of Veolia Water Canada (Operating Authority) to operate and maintain the water supply and distribution system.

Together the Municipality of West Grey and Veolia are committed to:

- Providing the consumer with a consistent supply of clean, safe drinking water
- Complying with all applicable legislative and regulatory requirements
- Managing and operating the water supply system in a responsible manner in accordance with documented Quality Management System (QMS) policies and procedures
- Maintaining and continually improving its Quality Management System (QMS)

This Policy and the QMS is communicated to the *Operating Authority* during the yearly training session, to the *Owner* during Management Reviews, and to the *Public* via the Municipal Website and Municipal Office.

Veolia Water Canada – Operating Authority Representatives

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A36980E760E446F...
Marco Fontana-Giusti 6/11/2025
VP Municipal Water date
Veolia North America

Signed by:

E6BE72D362824A4...
Scott Gowan 6/16/2025
Project Manager date
Veolia North America